

RESTRICTED

**TENDER SPECIFICATION – REPAIR AND MAINTENANCE OF UPS (1KVA), PA TO BOSS MACHINE AND PA TO BOSS TELEPHONE SET OF NHQ PABX**

1. **Name of the Items/ Equipments with quantity.**

| Ser | Description of works/ Equipments  | Quantity  |
|-----|---|-----------|
| 1.  | Repair and maintenance of UPS (1KVA) (Brand: Kstar and Micro)                 | 4 in nos  |
| 2.  | Repair and maintenance of PA to Boss machine including necessary accessories. | 5 in nos  |
| 3.  | Repair and maintenance of PA to Boss Telephone Set                            | 10 in nos |

2. **Purpose.** To keep uninterrupted telecommunication via UPS, PA to Boss machine and PA to Boss Telephone set.

3. **Qualification of Bidders.** Bidder must have following qualifications:

a. Enlisted in NSSD Dhaka.

b. Experience in repair and maintenance related items for renowned organization (Govt/ Non-Govt). Necessary document are to be submitted with the offer in support of said experience.

c. Own valid trade license with experience in network setup repair and maintenance. Work experience with any of the Bangladesh government entity or defense level is mandatory.

4. **Details of work.** Details of work as follows:

a. Bidder has to provide necessary accessories, as required to complete the repair and maintenance work.

b. If any damage occurred (internal/external or installation etc.) due to this work, the bidder is fully responsible for repair that damage at his own cost and arrangement.

c. On completion of the work, the bidder has to confirm subscriber's UPS, PA to Boss Machine and PA to Boss Telephone set are operational.

5. **Test, Trial and Acceptance.** On completion of the work, Supplier will carry out functional test/ trial in presence of user's representative. Upon satisfactory completion of the test and trials, Officer In-Charge, NHQ Telephone Exchange will issue performance certificate to Directorate of Signals.

6. **Warranty.** Warranty for 1 year (12 Months) trouble free operation of completed work upon final acceptance given by the user.

7. **Site Survey.** Bidder may visit/ survey the work site before participating in the tender.

8. **Completion of Work.** All work is to be completed within 30 (Thirty) days after issuance of the work order by BN.

9. **Validity of Offer.** The offer should remain valid up to 30 Jun 2026.

1  
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