

TENDER SPECIFICATION OF CARTRIDGE/TONER FOR PRINTERS & PHOTOCOPIERS

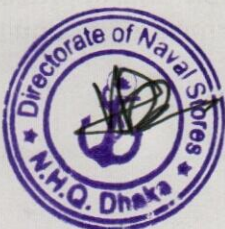
Ser	Clause / Parameter	Detailed Technical & Administrative Requirement
1.	Item Category	Consumables (Cartridge / Toner / Ink) for Printers, Photocopiers, and Duplicators.
2.	Brand & Model	As per Tender Schedule.
3.	Country of origin	To be mentioned.
4.	Country of Manufacture	To be mentioned.
5.	Product Authenticity & Standards	a. Every supplied item must be a 100% Genuine, Original Equipment Manufacturer (OEM) product. b. Compatible, remanufactured, refilled, or duplicate cartridges/toners are strictly prohibited. c. Any attempt to supply counterfeit or non-genuine items will lead to immediate rejection, forfeiture of security deposit and legal action.
6.	Description & Quantity	Detailed item descriptions, part numbers, models, and required quantities are specified in the Tender Schedule.
7.	Packaging Requirements	a. All items must be delivered in original, factory-sealed OEM retail or commercial/contractual packaging, featuring intact OEM tamper-evident security seals/holograms. Plain, unbranded, or generic white/brown boxes without official OEM labeling or security seals are strictly prohibited. b. Toner/Cartridges for each model must be packed separately. c. Packages with broken, missing, or tampered seals will be rejected immediately.
8.	Mandatory Package Labeling	A non-removable sticker must be affixed to each retail/commercial box containing: • Item Name, Model, and Part Number • Consignee Name (OIC, NSSD Dhaka) • Purchase Order Number and Date • Supplier's Firm Name and Address with mobile number • Quantity inside the package • Reserved space for ACINS Inspection & Acceptance Endorsement Stamp.



9.	Delivery Schedule & Location	a. Delivery Time: Within 60 (Sixty) Days from the date of issuance of the Purchase Order. b. Consignee / Delivery Point: Officer-In-Charge, Naval Store Sub Depot Dhaka.
10.	Warranty & Guarantee	a. Shelf-Life: Minimum 12 (Twelve) Months shelf-life warranty from the date of physical receipt and acceptance by the consignee. b. Performance Guarantee: Material and print quality must remain completely unchanged under standard storage conditions during the 12-month period. c. Defective Replacement: If any manufacturing defect, print degradation, or non-genuine characteristic is detected during the warranty period, the supplier must replace the defective item free of cost. d. Collection Point: The supplier must collect defective items from NSD Chattogram / NSD Khulna / NSSD Dhaka (as applicable) and resupply new replacement items to the same location at their own expense.
11.	Inspection Framework (General)	a. Inspection Authority: ACINS Dhaka will inspect items at NSSD Dhaka prior to final acceptance. b. Supplier Advance Intimation: The supplier must intimate ACINS Dhaka in writing at least 07 (Seven) days in advance regarding the readiness of goods for inspection. c. Mandatory Presence: The authorized representative of the supplier must remain present during the inspection process at NSSD Dhaka.
12.	Payment & Tax Terms	a. Payment Currency: Local Currency (BDT) as per Bangladesh Navy Procurement Regulations. b. Statutory Deductions: IT, VAT, and other statutory deductions will be made at source as per government regulations.
13.	Liquidated Damages (LD)	LD for late delivery will be levied as per FO-01/2013.
14.	Offer Validity	Minimum 120 Days from the date of tender opening.
15.	Source of Supply &	a. Tender Phase: Submit formal Undertaking of Authenticity certifying 100% OEM origin, Consent for providing 12-month warranty, along with



	Qualification	explicit information regarding the source of supply. b. Delivery Phase: Submit Sourcing Invoice/Challan, 12-Month Warranty Certificate, and consent to sample test printing. c. Acceptance of Legacy / Discontinued Items: For items designated as legacy or discontinued models, ACINS Dhaka may accept the items based on the supplier's Undertaking of Authenticity, sourcing proof, a 12-month warranty certificate, and satisfactory physical or operational test-run inspection. c. Legal Action & Penalties for Non-Genuine/Counterfeit Items: If any supplied cartridge or toner is found to be duplicate, compatible, refilled, or counterfeit during ACINS inspection, the entire consignment will be rejected immediately, the Purchase Order will be terminated with penalty, and the supplier will be blacklisted/debarred from all future Bangladesh Navy and procurements.
16.	Miscellaneous & Compliance	a. Part Code Mention: The bidder must explicitly state the exact OEM Cartridge/Toner Part Number/Code in the quotation. b. Compliance Certificate: A signed compliance certificate confirming 100% OEM status must accompany the quotation (except legacy items). c. Global Database Verification: BN reserves the right to verify supplied serial numbers through OEM global databases. d. Right of Rejection: BN reserves the absolute right to accept or reject any item/consignment based on inspection findings.
17.1	Indicative Guidelines: HP Products	ACINS Dhaka may perform verification checks including, but not limited to: a. Physical Integrity: Inspection of factory-sealed packaging and security seals for color-shifting properties or tamper marks. b. Digital Verification: Live online QR code scanning or serial validation via official HP portals/apps. c. Operational Testing: Unsealing sample cartridges for physical test-printing on BN equipment to verify print density, page yield, micro-chipping, and performance.



17.2	Indicative Guidelines: Canon Products	ACINS Dhaka may perform verification checks including, but not limited to: a. Packaging & Holograms: Verification of factory seals and Canon's 3D chromatic security hologram features. b. Serial & Channel Tracking: Verification of serial and batch numbers against distribution records. c. Physical Checks: Visual check for re-labeling, smudged logos, or tampered box flaps.
17.3	Indicative Guidelines: Brother Products	ACINS Dhaka may perform verification checks including, but not limited to: a. Security Labels: Physical check of Brother's holographic security label, unique 7-digit ID, or Data Matrix/QR codes. b. Portal Scanning: Digital verification via the Brother SupportCenter app or official Brother authentication portal. c. Box Integrity: Verification of intact factory tape and absence of re-glued packaging.
17.4	Indicative Guidelines: Toshiba / Kyocera / Sharp (PPC Copier Toners)	ACINS Dhaka may perform verification checks including, but not limited to: a. Mold Identification: Verification of factory-embossed brand logos on toner cartridges, bottles, and outer caps. b. Container Seals: Verification of factory-sealed toner spouts, pull-tapes, and tamper-evident seals.
17.5	Indicative Guidelines: Niche / Unrepresented Brands (Duplo, Rongda, Matica, DNP, KIP, Epson, Lenovo, etc.)	ACINS Dhaka may perform verification checks including, but not limited to: a. Factory Seals: Checking for 100% factory-sealed packaging, absence of unboxing signs, re-stapling, or re-labeling. b. Serial Alignment: Cross-checking outer box serials with internal cartridge/ribbon units (as applicable). c. Sample Installation: Mandatory or sample installation and operational test-run/printing on target BN equipment to confirm firmware recognition and print quality.



RESTRICTED

Lot No: 9-12 & 16-28

18.	Price Submission Format	Bidders are to submit the price in the following sample format :								
		Ser	Items	Brand	Model	Part No	Deno	Qty	Unit Price	Total Price
								Total		



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