TECHNICAL SPECIFICATION OF QMATIC MANAGEMENT SYSTEM

It chnical Specifications of Qmatic Management System 1.1 c QMS Token Printer It Must have 5 ticket buttons or 21" touch screen panel. It Must have 5 ticket buttons or 21" touch screen panel. It Must have thermet (R) 45) connector port. Preferably 10/100 Mbit/s IV. Must have thermal printer head for token printing. Preferably cutter-less and uses pre-cut ticket rolls. Print speed must be at least 120mm/s. Expected life 1.5 million token prints V. Must include pedestal floor-stand or integrated floor-stand power consumption must be minimal and compliant to Bangladeshi power compliance. VII. Button or touch panel expected life 1.3 million presses. Safety and other regulations must comply CE/RoHS2/WEEE IX. Must comply ISO 9001/ISO 27001/GDPR/OWASP standards for quality and security. X. Must have at least 1 year standard warranty.																•	
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ii. Must have stand-alone software.

iii. Must have clear guidance to the customer's service choice.

iiii. Must value the service receiver's time and boost service productivity.

iv. Software must be flexible to modify services.

v. Must have priority service alignment.

vi. Must have secured settings for uninterrupted service providing.

viii. Complete and pleasing experience for service receivers.

viiii. Live screen monitoring of service desks, tokens, and queue status.

ix. Smart devices eco-system enabled service selection and service calling.

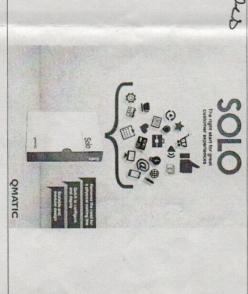
x. Token transfer for multiple services with single token.

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and security.

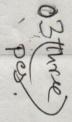
Must comply ISO 9001/ISO 27001/GDPR/OWASP standards for quality

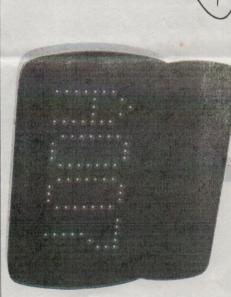
Must have at least 1 year standard warranty



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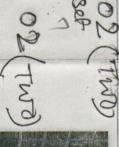
- 1.3 Counter Display Counter Number \
- Must have clear LED/LCD matrix for counter display.
- Must show calling token number blinking.
- Serving token number must be shown on the counter display.
- Counter number can be shown stacked over the LED matrix. Safety and other regulations must comply CE/RoHS2/WEEE
- Must have at least 1 year standard warranty.





Voice Announcement Software

- QMS service token calling announcement must be clear and understandable.
- Announcement from TV (central display) preferred
- ≓ Must be flexible to use with different media peripherals.
- ~ QTT Box (Android) must have at least 2GB RAM and 16GB ROM. Android version must be 9 or later.
- Must have at least 1 year standard warranty





Power Supply

- specifications of the devices. Power supply must be compliant with Bangladeshi power distribution regulation (up to 240 volts). Also must be compliant with energy
- Preferred original power supplies that come with the equipment.





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Single phase, 110Vac - 290Vac

Warranty: 1 Year

Power Factor: > 98% (full load)

Voltage: 220Vac Frequency: 50 - 60 Hz



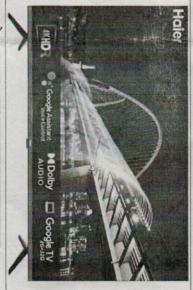
LED TV for Central Display

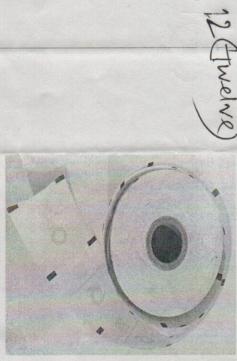
- i. 43" Google TV FHD (1080p)
- ii. Must be original brand TV
- ii. At least 1 GB RAM and 8 GM ROM
- iv. Refresh rate 60Hz
- v. Contrast Ratio: 5000:1
- vi. Brightness: 250 CD/M² vii. Color Depth: 1 Billion
- viii. Viewing angle: 178°/178°
- ix. Aspect Ratio: 16:9

1.8 Ticket Roll

- Precut with marked edges for printing alignment is preferred for avoiding paper and printer jamming.
- Must have at least 1800+ tickets per ticket roll.
- iii. 48 65 GSM.
- . High sensitive for premium quality printing. Logo and texts must be clear and high quality for better understanding of the contents.

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